

How to improve and increase your digital reach

Jak Blackwood I Head of Sales, UK and Ireland





About me

Jak joined the Finalsite team last year as Head of Sales, UK and Ireland having worked in independent school marketing over the last several years with previous posts in independent schools including Bradfield College in Berkshire and Royal Hospital School in Suffolk.

Jak's headed up multiple website launches personally all the way through research, procurement, launch and development giving him valuable expertise in educational marketing and communications strategy.

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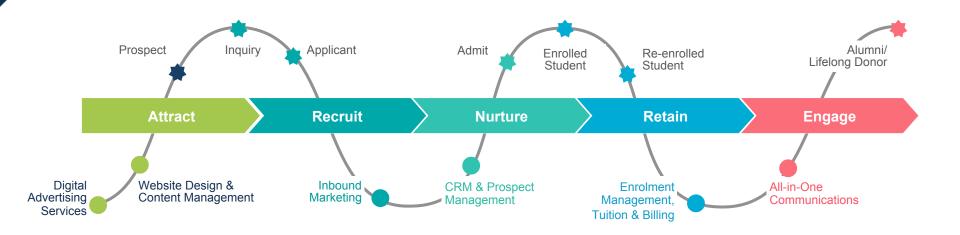
jak.blackwood@finalsite.com



Suffolk, UK

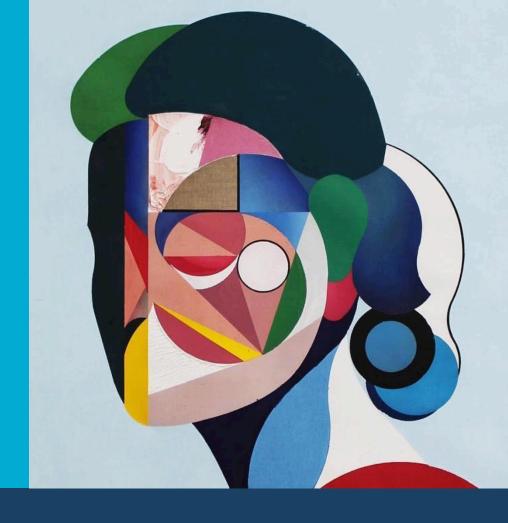


The journey



Hyper-fragmentation

- Location and language
- Pupils
- Staff
- Parents
- Prospective families
- Alumni
- Interests
- Affordability
- Boarding and day
- Coeducational and single-sex
- Generations
- Digital natives and pioneers
- Device and platform use
- First-time buyers



Opportunities for immediate impact



Your Website





Digital Marketing



Virtual Engagement



Digital ads give you immediate control

When you show up, Where you show up, What you say.

A beautiful website is great — but what if no one can find you?



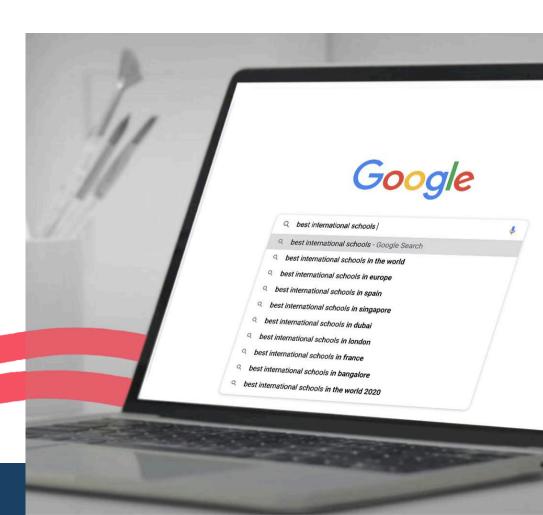
93%

Of Online Experiences Begin in a Search Engine

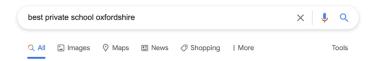
75% of Search Clicks go to the Top 3 Results

Digital Advertising

- PPC & Social Ads
- Search Engine Optimisation
- Social Media Management
- Data Insights & Analytics







Independent schools/Oxfordshire



Google

Independent School Oxf..



Magdalen College

School









St Edward's School Oxf...

Tudor Hall

St ŀ Kat

Ad · https://www.ashfoldschool.co.uk/ ▼ 01844 238237

Headington

School

Leading School in Bucks - Private School near Oxon

A Leading Independent Prep School Located In The Village Of Dorton In Buckinghamshire. Ashfold Private School For Boys And Girls Aged 3 - 13 Years. 30 Beautiful Acres.

B Learn more - Request A Prospectus

Pre-Prep School

Welcome to the Pre-Prep Department For Children Aged 3-7

Arrange A Visit

We Warmly Invite You To Ashfold See The School In Action

Ad · https://www.windrushvalleyschool.co.uk/ ▼ 01993 831793

Best Private School Oxfordshire

Top 50 Prep School in England. Small Class Sizes. Academic Excellence. Affordable Fees. For Boys & Girls Aged 3-11 - Excellence Starts Here. Admissions Now Open. Qualified Staff. Founded In 1951. View Classes. Types: Wrap Around Care 8am-6pm, Affordable Fees.

The Times Best Schools · The School · Contact Us

↑ The Green, Ascott-under-Wychwood, Chipping Norton

https://www.mytopschools.co.uk > oxfordshire-private-...

The Best Private Schools in Oxfordshire Reviewed

Best Private Schools by A-Level Results · 1. Oxford International College · 2. Magdalen College School · 3. Oxford High School · 4. Abingdon School · 5. St Helen and ...

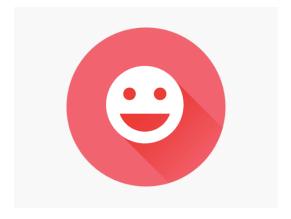
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Digital design is like painting, except the paint never dries.

Neville Brody



What Drives New Trends?



Shifts in user behaviour & collective taste



Advances in web technologies



Inclusivity and ease of use

1. Goal-Driven Approach

2. Mobile-first Philosophy

3. Bolder Layouts & Color Schemes







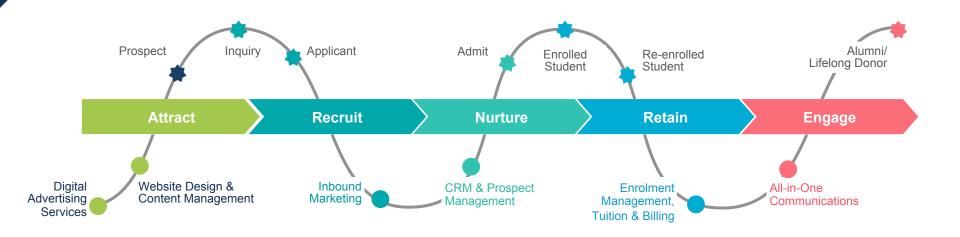
4. Creativity with Character

5. Storytelling Beyond the Homepage

6. Purposeful & Engaging Content

Whitgift School

The journey



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The single biggest problem in communication is the illusion it has taken place.

George Bernard Shaw



Parents want info to be...

TRANSPARENT

 When parents are frustrated, it's often over how something was shared, not what was shared

PRO TIP

Have a plan in place that's easy to execute when needed

CONVENIENT

 The easier to engage with, the better: about half of site traffic comes on mobile

PRO TIP

Test out the user experience for actions on mobile; avoid walls of text / sent as a PDF

TIMELY

 Parents don't want to search for important information: they love reminders

PRO TIP

Make your search experience super easy as a backup to alerts

PERSONAL

 Even if parents have multiple students at the school, they can't consume info for every year group

PRO TIP

Target portals/emails and give them subscription options

Newsletters

Regularity is key - make sure they know when & how you are going to communicate.

Be the main reliable source - control 'ad hoc' emails.

Make the information easy to scan & access.







Headmaster's Foreword



Dear FIRSTNAME.

Welcome to the Millfield newsletter for January, which has a new look.

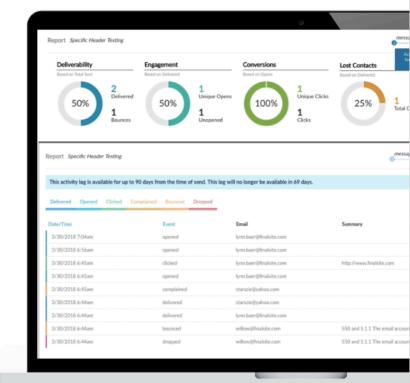
Here at Millfield, we are determined to continue delivering an outstanding education for your children and are constantly seeking innovative ways to develop our offer. Adversity fosters ingenuity and in recent years that has never been more true than now. There are a number of exciting initiatives in the pipeline and I will be able to tell you more about them soon.

I am delighted to announce that the Captains of School for the spring term are Polly Painter and Tom Bradley. The three of us have already started looking at ways we can provide further support to the students during this challenging time, and they are proving to be excellent advocates for their cohort.

We are looking forward to our next open event - Millfield Live! - a series of exciting online presentations and webinars for prospective families which starts on 1 March 2021. If you know of anyone who is looking to learn more about life at Millfield, please direct them here.

I hope you enjoyed reading the Foundation Brochure that was sent to you over the Christmas break. I am grateful for the generous support many of you have already shown the school and look forward to sharing details of our ambitious new fundraising campaign in the next few months.

Gavin Horgan - Headmaster



How Apple's iOS 15 Update Will Affect Your School's **Email Marketing**

Émail Automation

Set it and forget it: Automate email for admissions, fundraising, and school-to-home communications.

Admissions inquiries

FINALSITE

- Fundraising campaigns
- Parent reminders: permissions slips, health forms
- Follow up from events and visits

Finalsite Blog Resource on Email Campaign Ideas



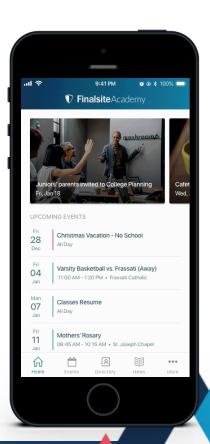


Tying into the App to create a more informed community

Significantly increase engagement with constant access to your content on the device your constituents already use as their primary source of information:

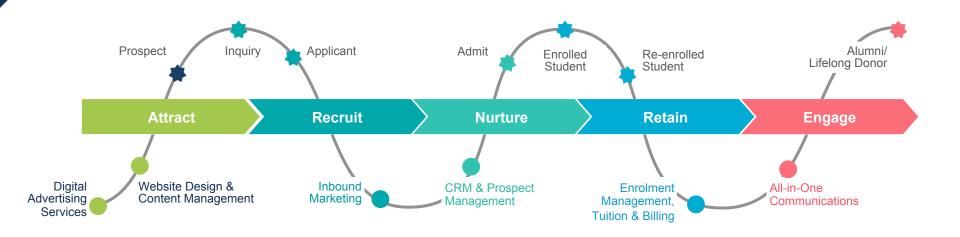
4 hours per day on a phone

80% of that time on an app





The journey



Engagement

Charterhouse

- Strong signposting of community entry points
- Easy to use landing page for accessing parent resources



https://www.charterhouse.org.uk

Malvern St James

- Regularly updated storytelling pages
- Inbound marketing news content

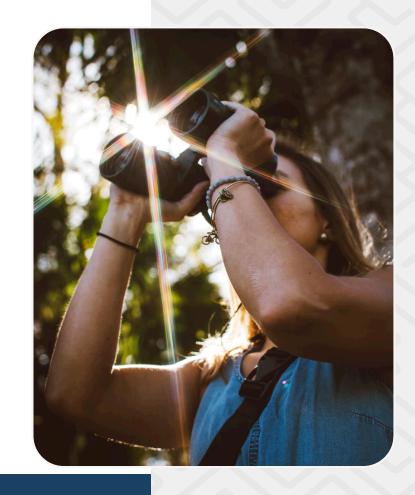


https://www.malvernstjames.co.uk/



Collaboration

- Admissions and marketing to have a regular meeting.
- Set common goals and key indicators.
- Review the funnel; website traffic, inquiries, prospectus requests, open morning visits, virtual meeting attendance, enrolment, pupil retention and alumni engagement.
- Audit communications and digital platforms and see what tools you still need.



Our Portfolio



Website Report Card



5 min Consultation





































Questions?

education@finalsite.com

Schedule 15 minute Consultation

